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IN THE CLAIMS:

No Admission. The claims presented below are labeled pursuant to the request of the Patent and Trademark Office for convenience in examination. The cancellation of a claim or reference to a claim as "currently amended" is not an admission that the claim was altered for any reason related to patentability.

1. (Currently Amended) A system for operating ~~at least one~~ an automated dialog, comprising:

a definer that is accessible to a configurator, ~~wherein the definer allows~~ configured to allow for the assemblage of the ~~at least one~~ automated dialog via ~~at least one~~ a non-program coding interface, the automated dialog being non-predefined to the system;

~~at least one~~ a data module that is incorporated into the ~~at least one~~ automated dialog after assemblage, ~~wherein the at least one data module comprises~~ comprising at least one an information item about ~~at least one~~ a recipient of the ~~at least one~~ automated dialog;

an executor that incorporates the ~~at least one~~ automated dialog and the ~~at least one~~ data module into a joinder communication, and that executes ~~an~~ a communication in accordance with the joinder communication; and

a communication interface, ~~wherein the communication~~ configured to reach reaches the recipient through the interface.

2. (Currently Amended) The system of claim 1, wherein the executor further includes ~~at least one~~ an assessor, wherein the assessor employs voice recognition to assess ~~at least one~~ an interaction mechanism to the communication.

3. (Original) The system of claim 2, wherein the communication is outgoing.
4. (Original) The system of claim 2, wherein the communication is incoming.
5. (Currently Amended) The system of claim 1, wherein the communication interface includes ~~at least one~~ an interaction mechanism.
6. (Currently Amended) The system of claim 5, wherein the ~~at least one~~ interaction mechanism comprises ~~at least one~~ a close-ended response to a close-ended question to the recipient in the ~~at least one~~ automated dialog.
7. (Original) The system of claim 6, wherein the close-ended response is reported to the configurator.
8. (Currently Amended) The system of claim 5, wherein the ~~at least one~~ interaction mechanism comprises ~~at least one~~ an open ended response to an open-ended question to the ~~at least one~~ recipient in the ~~at least one~~ automated dialog.
9. (Original) The system of claim 8, wherein the open-ended response is transcribed and reported to the configurator.
10. (Original) The system of claim 9, wherein the transcription is a full text transcription.

11. (Original) The system of claim 10, wherein the transcription is generated from a natural language recognizer.
12. (Original) The system of claim 10, wherein the transcription is generated manually.
13. (Currently Amended) The system of claim 1, wherein the definer includes ~~a~~ at least one wizard.
14. (Currently Amended) The system of claim 13, wherein the ~~at least one~~ wizard provides to the configurator ~~at least one~~ customer application.
15. (Currently Amended) The system of claim 14, wherein the ~~at least one~~ customer application includes a recommendation for dialog flow of the ~~at least one~~ automated dialog.
16. (Currently Amended) The system of claim 1, wherein the ~~at least one~~ data module includes ~~at least one~~ a recipient format.
17. (Currently Amended) The system of claim 16, wherein the ~~at least one~~ data module includes ~~at least one~~ recipient demographic information.
18. (Currently Amended) The system of claim 17, wherein the recipient demographic information includes age of the recipient.

19. (Currently Amended) The system of claim 17, wherein the recipient format is varied in accordance with the ~~at least one~~ recipient demographic information.
20. (Currently Amended) The system of claim 19, wherein the recipient demographic information includes age.
21. (Currently Amended) The system of claim 17, wherein the ~~at least one~~ automated dialog is varied in accordance with the recipient format.
22. (Original) The system of claim 1, wherein the communication interface includes at least one selected from email, telephone, IP telephony, Web, mail and SMS.
23. (Original) The system of claim 1, wherein the communication interface is network based.
24. (Currently Amended) The system of claim 1, wherein the automated dialog includes ~~at least one~~ selected from the group consisting of medication adherence, health monitoring, claims adjudication, health monitoring surveys, drug-to-drug migration, change in insurance benefits and patient recruitment.
25. (Original) The system of claim 24, wherein the medication adherence comprises a prescription refill request.
26. (Original) The system of claim 25, wherein the prescription refill dialog is a close-ended

dialog.

27. (Currently Amended) The system of claim 5, wherein the ~~at least one~~ automated dialog is varied in accordance with the interaction mechanism to the ~~at least one~~ automated dialog.

28. (Currently Amended) A system for executing ~~at least one~~ an automated dialog, comprising:

~~at least one~~ a non-programming interface, wherein the ~~at least one~~ non-programming interface includes ~~at least one~~ a graphics wizard, and wherein entry by a configurator of ~~at least one~~ a non-programming dialog request is facilitated by receipt of ~~at least one~~ a non-programming interaction of the configurator with the ~~at least one~~ graphical wizard;

a definer that is accessible to a configurator via the ~~at least one~~ non-programming interface, wherein the definer assembles a first portion of the ~~at least one~~ automated dialog in accordance with the ~~at least one~~ non-programming dialog request, the automated dialog being non-predefined to the system; and

an executor that incorporates the first portion of the ~~at least one~~ automated dialog and ~~at least one~~ a data module into the ~~at least one~~ automated dialog, and that executes a communication in accordance with the ~~at least one non-programming interface~~ automated dialog.

29. (Original) The system of claim 28, wherein the communication is outgoing.

30. (Original) The system of claim 28, wherein the communication is incoming.
31. (Currently Amended) The system of claim 28, wherein the executor further includes at least one an assessor, wherein the assessor employs voice recognition to assess a response to the executed ~~at least one~~ automated dialog
32. (Currently Amended) The system of claim 31, wherein the assessed response comprises ~~at least one~~ an interactive mechanism.
33. (Currently Amended) The system of claim 31, wherein the ~~at least one~~ interactive mechanism comprises ~~at least one~~ close-ended response to a close-ended question to the recipient in the ~~at least one~~ automated dialog.
34. (Original) The system of claim 33, wherein the close-ended response is reported to the configuror.
35. (Currently Amended) The system of claim 31, wherein the ~~at least one~~ interactive mechanism comprises ~~at least one~~ an open ended response to an open-ended question to the ~~at least one~~ recipient in the ~~at least one~~ automated dialog.
36. (Original) The system of claim 35, wherein the open-ended response is transcribed and reported to the configuror.

37. (Currently Amended) The system of claim 28, wherein the at least one wizard includes at least one a template for flow of the at least one automated dialog.

38. (Currently Amended) The system of claim 28, wherein the at least one data module includes at least one a recipient format.

39. (Currently Amended) The system of claim 38, wherein the at least one data module includes at least one recipient demographic information.

40. (Currently Amended) The system of claim 38, wherein the at least one automated dialog is varied in accordance with the at least one recipient format.

41. (Currently Amended) The system of claim 30, wherein the at least one automated dialog is varied in accordance with the interactive mechanism to the at least one automated dialog.